

# Guide to Trucking Fraud

## Where to Start if Your Trucking Company is a Victim of Fraud

- Notify your bank and credit card companies
- Contact law enforcement and your insurance company
- Alert factoring companies, load boards and customers
- Confirm your company's information at FMCSA
- File a report with the FTC
- Contact the email service provider of the fraudulent email account (ex Gmail) and have the email shut down
- Contact the Office of the Inspector General at DOT:

<https://www.oig.dot.gov/hotline>

- Search load boards to see if you can find the load and then contact the original broker
- The complete FMCSA Broker and Carrier Fraud and Identity Theft checklist:

<https://www.fmcsa.dot.gov/mission/help/broker-and-carrier-fraud-and-identity-theft>



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## Fraud Prevention Video Series: Links and Takeaways

### Fraud Tips Series #1

Watch or share here:



### *Your Shield Against Freight Fraud*

- Fraud in the freight industry has skyrocketed by 400% in recent years.
- Watch the series to learn the basics to spot the red flags from fraudulent rate confirmations, fake emails, and double brokering.
- Your factoring company can help you spot the red flags.

### Fraud Tips Series #2

Watch or share here:



### *Vet Your Brokers*

- Examine paperwork carefully looking for anything that looks suspicious like Gmail or Hotmail emails, vague load details, missing information, weird font variations.
- Make sure the information on the rate confirmation you were given matches the actual information on that company's website and their SAFER profile.
- When you notice something's off, take the time to make a couple phone calls and don't be afraid to question it.

### Fraud Tips Series #3

Watch or share here:



### *Secure Your Info!*

- Hackers are trying to log into truckers load board, FMCSA/DOT and email accounts.
- Use strong passwords! Don't let employees share login credentials.
- Check your FMCSA account weekly to make sure it still has your info and the pin works.
- Never give your carrier packet to unsolicited callers. They may be imposters trying to carry out identify theft on your company.

### Fraud Tips Series #4

Watch or share here:



### *Fraud in the Purchases and Sales of MC Carrier Authority*

- Scammers call carriers offering \$10,000 to buy your MC# but are scamming you to get your bank or login information.
- When selling an MC, always be sure to cancel your bond.
- Check for liens on any MC you are thinking about buying.
- Do not pay for an MC with Venmo or CashApp. Always use a professional payment method that can be traced.

### Fraud Tips Series #5

Watch or share here:



### *The Biggest Tips!*

- No one is immune: even big carriers, brokers and shippers are victims of fraud and scams.
- If anything looks odd or off, don't hesitate to question it. Run it by your factor.
- If it seems too good to be true, it probably is.
- If your company falls victim to fraud, follow the steps listed on this sheet.